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Washtenaw County, State and Federal Directory of Emergency and Community Resources

Emergency Resources	3
Child Abuse Help/ Prevention	3
Domestic Violence	3
Elder Abuse	3
Hospital Emergency Rooms	3
Human Trafficking	3
Parent Stress	4
Poison Control	4
Rape Crisis	4
Runaway Youth	4
Suicide Prevention	4
Teen Crisis	5
Victim Assistance	5
Non-Emergency and Community Resources	6
Local Non-Emergency Police	6
County Job Services	6
Drug & Alcohol Treatment Centers	7
Energy Assistance	8
Food and Food Pantries	9
Immigrant Services (Translation & Legal)	13
Legal Aid	15
Mental Health	17
Public Transportation	18
Shelters	19
Veterans Support	20
Additional Community Resources	20
Resources for Young Moms – Washtenaw County	Attachment from The University of Michigan

EMERGENCY Police, Fire, Ambulance – 911

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Emergency Resources

EMERGENCY Police, Fire, Ambulance – 911

Child Abuse Help/ Prevention

- | | |
|---|-----------------|
| • Washtenaw County Child Protective Services | 1.734.481.9110 |
| • Childhelp USA National Child Abuse Hotline | 1.800.4.A.CHILD |
| • Early On Michigan – Child Abuse Prevention | 1.800.EARLY.ON |
| • Chance at Childhood Program | 1.517.336.8088 |
| • Michigan Federation for Children and Families | 1.517.485.8552 |
| • Report Abuse Now-Michigan | 1.855.444.3911 |
| • Michigan Children's Trust Fund (Prevent Child Abuse Michigan) | 1.800.244.3736 |
| • National Child Abuse Hotline | 1.800.25.ABUSE |

Domestic Violence

- | | |
|--|-------------------------|
| • Washtenaw County Prosecuting Attorney | 1.734.222.6620 |
| • SAFE House Center | 1.734.995.5444 |
| • SOS Crisis Center | 1.734.484.4300 |
| • Catholic Social Services of Washtenaw County | 1.734.971.9781 Ext. 430 |
| • National Domestic Violence Hotline: | 1.800.799.SAFE |
| • Michigan Coalition Against Domestic and Sexual Violence | 1.517.347.7000 |
| • Resource Center on Domestic Violence, Child Protection & Custody | 1.800.52.PEACE |
| • STAND Against Domestic Violence Crisis Hotline | 1.888.215.5555 |
| • SafeQuest Crisis Line | 1.866.487.7233 |

Elder Abuse

- | | |
|-----------------------------------|----------------|
| • Elder Abuse Hotline | 1.800.252.8966 |
| • Alzheimer's Association Hotline | 800-621-0379 |
| • National Eldercare Locator | 800-677-1116 |

Hospital Emergency Rooms

- | | |
|---|----------------|
| • University of Michigan Hospital Emergency | 1.734.936.6666 |
| • St. Joseph Mercy Hospital Emergency | 1.734.712.3456 |

Human Trafficking

- | | |
|--|----------------|
| • National Human Trafficking Resource Center | 1.888.373.7888 |
| • The Hope Project | 1.231.747.8555 |

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Parent Stress

- Parents Helping Parents – Parent Stress Line 1.800.632.8188
- National Parent Helpline 1.855.4A.PARENT

Poison Control

- Children's Hospital of Michigan Regional Poison Control Center 1.800.222.1222
- Poison Control for any Kind of Substance 1.800.662.9886

Rape Crisis

- Washtenaw County
 - Assault Crisis Center 1.734.483.7273
 - SAPAC (Sexual Assault Prevention & Awareness Center) 1.734.998.9368
 - U of M Sexual Assault Prevention & Awareness 1.734.936.3333
 - New Visions: Alliance to End Violence in Asian/
Asian American Communities 1.734.936.0961
- Livingston County – LACASA 1.866.522.2725
- Oakland County – HAVEN 1.877.922.1274
- Wayne County – First Step 1.888.453.5900
- Michigan Assault Hotline 1.800.NO.MEANS.NO
- National Sexual Assault & Rape Crisis 1.800.656.HOPE
- Children of the Night 1.800.551.1300

Runaway Youth

- Child and Family Charities Runaway Hotline 1.877.833.3689
- National Runaway Safeline 1.800.RUN.AWAY
- Ozone House (Washtenaw County, Michigan) 1.734.622.2222
- Missing Children Network 1.800.235.3535
- Thursday's Child's National Youth Advocacy Hotline 1.800.USA.KIDS
- National Hotline for Missing and Exploited Children 1.800.843.5678
- National Runaway Switchboard 1.800.621.4000
- CONFIDENTIAL Runaway Hotline 1.800.231.6946
- Child Find of America Hotline 1.800.I.AM.LOST
- Parent Abduction Hotline 1.800.292.9688

Suicide Prevention

- Washtenaw Alive – Suicide Crisis Line 1.800.273.TALK
- Washtenaw County Community Mental Health 24-hour hotline 1.734.544.3050
- UM Health System Psychiatric Emergency Services hotline 1.734.936.5900

Washtenaw County, State and Federal Directory of Emergency and Community Resources

- Ozone House 24-hour hotline 1.734.662.2222
- Psychiatric Emergency Services - Washtenaw County Crisis Center 1.734.996.4747
- Boys Town Crisis and Suicide Hotline 1.800.448.3000
- Hopeline 1.800.SUICIDE

Teen Crisis

- Ozone House (Washtenaw County, Michigan) 1.734.622.2222
- Teen Hotline Covenant House NineLine 1.800.999.9999
- SOS Teen Hotline 1.800.949.0057
- National Youth Crisis Hotline 1.800.448.4663
- Youth Development International Crisis Hotline 1.800.HIT.HOME

Victim Assistance

- Victim/Witness Services, Washtenaw Prosecuting Attorney 1.734.222.6650
- Stalking Resource Center at the National Center for Victims of Crime 1.800.394.2255

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Non-Emergency and Community Resources

Local Non-Emergency Police

• Ann Arbor Police Department	1.734.994.2911
• Chelsea Police Department	1.734.475.9122
• Dexter Community Station – Washtenaw County Sheriff	1.734.426.0228
• Eastern Michigan University Department of Public Safety	1.734.487.1222
• Michigan State Police – Brighton Post	1.810.227.1051
• Milan Police Department	1.734.439.1551
• Northfield Township Police Department	1.734.449.8900
• Pittsfield Township Department of Public Safety (Police & Fire)	1.734.996.3011
• Saline Police Department	1.734.429.7911
• University of Michigan Public Safety	1.734.763.1131
• Washtenaw County Sheriff	1.734.971.8400
• Ypsilanti City Police	1.734.483.9510

County Job Services

Michigan Works! Southeast 1.800.285.WORK

Michigan Works! Southeast is on the front lines, meeting the talent demands of local employers and responding to the unique needs of the communities in the five counties of Southeast Michigan: Jackson, Hillsdale, Lenawee, Livingston and Washtenaw. We are focused on the needs of job makers and developing talent for the 21st century economy. Michigan Works! Southeast is locally responsive and demand-driven. We are governed by a Workforce Development Board comprised of private sector representatives and locally-elected officials. We are committed to delivering services that help businesses find the skilled workers they need and provide a competitive advantage for job seekers. Michigan Works! Southeast partners with communities to meet the diverse needs of all customers. All ages, skill sets and levels of experience are welcome.

Washtenaw Service Center 1.734.714.9814
304 Harriet St , Ypsilanti, MI 48197
<http://www.mwse.org/>

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Drug & Alcohol Treatment Centers

Huron Valley Area Intergroup

Serving Alcoholics Anonymous groups throughout Washtenaw County.

Office Hours: Tuesday-Friday, 1-6pm and Saturday from 1-5pm.

- Office phone: 1.734.482.0707
- Meeting Locator Helpline: 1.734.482.5700

SMART Recovery Support Groups

- Washtenaw Alano Club 1.734.822.3139
995 North Maple Road, Ann Arbor MI, 48103
Sundays, 4:00 PM to 5:30 PM
Contact: Cody Roark, broncosfan0206@gmail.com
- 3820 Packard Road, Ann Arbor MI, 48108 1.734.929.8794
Wednesdays, 7:00 PM
Contact: John Burkhardt, jburkart@homeofnewvision.org

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Energy Assistance

State of Michigan Programs

1.855.275.6424

If you need help paying for energy and weatherization costs, and you meet eligibility requirements, you may be able to get help from state programs that uses federal money to assist low-income families with energy costs.

- Home Heating Credit
- State Emergency Relief
- Weatherization Assistance Program

http://www.michigan.gov/mdhhs/0,5885,7-339-71547_5531-15420--,00.html

The Heat And Warmth (THAW) Fund

1.800.866.THAW

The Heat and Warmth Fund provides energy assistance and other services to low-income customers who have overdue payments, are in a shut-off status or have been disconnected.

<http://www.thawfund.org/>

DTE Energy

1.800.477.4747

DTE Energy understands the importance of energy in our daily lives. That's why we work with government agencies and community organizations to bring energy and payment assistance to low-income residents.

If you are behind on your energy bill, please contact us at 800.477.4747 before your service is subject to shutoff. We will work with you to set up a payment plan or advise you of assistance agencies in your area.

<https://www.newlook.dteenergy.com/wps/wcm/connect/dte-web/home/billing-and-payments/common/energy-assistance/low-income-programs>

Consumers Energy

1.800.477.5050

If you need help paying your energy bill, emergency and ongoing aid may be available. We have many helpful options and an Assistance Resource Guide.

<https://www.consumersenergy.com/residential/programs-and-services/payment-assistance>

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Food and Food Pantries

Aid in Milan

1.734.439.8420

Aid in Milan is a 501(c)(3) human service agency which serves the residents of the Milan Area Schools District and the 48160 zip code area. We operate a food pantry, offer emergency financial assistance to qualified low-income residents, assist clients with online applications for SNAP benefits and other DHHS services, and partner with Milan Seniors for Healthy Living to provide Meals on Wheels to homebound seniors. We also coordinate the distribution of backpacks and school supplies, winter coats and quilts, and Adopt-a-Family Christmas donors and recipients.

89 W Main St, Milan, MI 48160

<http://aidinmilan.org/>

Ann Arbor Community Center

1.734.662.3128

Perishable Food Days: First Wednesday and third Thursday starting at 10:00am until approximately 11:30am (while supplies last). All other days are by appointment only. Please call ahead.

625 N. Main, Ann Arbor, MI 48104

Ann Arbor Meals on Wheels

1.734.998.6686

Non-profit, volunteer driven agency, partially supported by the U of MI Health Systems providing home delivered meals for the frail, elderly and disabled of the Ann Arbor area so that they can remain in their own homes with dignity. Lunch and dinner on 6 days/wk.

Meals on Wheels clients are primarily older adults or individuals with disabilities who are homebound or who cannot prepare complete, nutritious meals for themselves. Clients are served regardless of age or financial status. The suggested donation amount is \$5 a day. Clients who are unable to pay the full amount of the suggested donation will not be denied services.

2025 Traverwood Dr., Suite F, Ann Arbor, MI 48105

aamealsonwheels@umich.edu

Bryant Community Center

1.734.477.0292

The Bryant Market Food Program

- *Perishable and Nonperishable Food*
- *Frequency: Two visits per income eligible household per month*
- *Availability: During business hours*
- *Restocked Wednesday and 1st and 3rd Thursday mornings (peak program usage time)*
- *Distribution begins as soon as the food is ready!*

3 W. Eden Ct., Ann Arbor, MI 48108

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Catholic Social Services-Emergency Food Program

1.734.662.4462

The Emergency Food program distributes groceries and personal care items to low-income families and individuals on a monthly and/or emergency basis. Clients are also given referrals to other agencies for clothing and other critical services as needed.

Northside Community Center, 815 Taylor St, Ann Arbor, MI 48105

Compassion Ministry of Milan

Compassion Ministry of Milan is a nonprofit food pantry and clothes closet that is open Saturdays from 10am-Noon.

120 Hack Street, Milan, Michigan

<https://www.facebook.com/Compassion-Ministry-of-Milan-504718719653127/>

Department of Human Services

1.734.481.2000

Manages food stamp programs to supplement income of families or individuals in need. State of Michigan DHS website includes explanation of programs offered.

22 Center Street, Ypsilanti, MI 48198

http://www.michigan.gov/mdhhs/0,5885,7-339-71547_5527---,00.html

First Baptist Church

1.734.663.9376

A free dinner is served every Tuesday from 5:30-6:30pm.

517 E. Washington, Ann Arbor, MI 48104

Hope Center

1.734.484.2989

Hope Clinic serves free meals on Saturdays and Sundays 4-5pm at the Hope Center. No I.D. or proof of income required, diners sign in to receive their meal.

Emergency groceries are distributed by appointment on Wednesday afternoons and Friday and Saturday mornings at the Hope Center. A household is eligible to receive emergency groceries once a month.

518 Harriet, Ypsilanti, MI 48198

Jewish Family Services Of Washtenaw County

1.734.769.0209

The JFS Food Pantry program is available to individuals and families in need throughout Washtenaw County. In addition to providing non-perishable food items to households in need, the JFS Food Pantry also offers fresh produce and an array of specialty food items to those with

Washtenaw County, State and Federal Directory of Emergency and Community Resources

medical or religious dietary restrictions.

The JFS Food Pantry is the only one of its kind in Washtenaw County, regularly offering specialty food items such as gluten-free products, low-sodium and liquid nutrition for seniors, dairy-free products, and specialty food products for those who observe Kosher and Halal food guidelines.

- 2245 S. State St., Ste 200, Ann Arbor, MI 48104
- Contact: info@jfsannarbor.org or (734) 769-0209

<https://jfsannarbor.org/programs-services/clinical-community-services/food-pantry/>

Michigan Summer Food Service

1.734.487.5690

The Summer Food Service Program provides free, nutritious meals and snacks to children in low-income areas. The program helps children get the nutrition they need to learn, play, and grow, throughout the summer months and during other long periods when they are out of school.

EMU Upward Bound

201 Boone Hall

The Commons

Ypsilanti, MI 48197

<https://www.benefits.gov/benefits/benefit-details/1730>

Robert J. Delonis Center (Shelter Association of Washtenaw County)

1.734.662.2829

Offers free meals.

Lunch is served Monday thru Friday from 12-1pm and Saturday and Sunday from 2:30-3:30pm.

Dinner is served Monday thru Friday from 5:30-6pm.

312 W. Huron Street, Ann Arbor, MI 48104

Salvation Army

The Salvation Army of Washtenaw County provides assistance with Housing, utilities, and food. Hot meals and emergency groceries are provided. Picture ID required for food bank. Call ahead to determine other required documentation.

Ypsilanti Office

9 S. Park, Ypsilanti MI 48197

1.734.482.4700

- *Must be an Ypsilanti or Ypsilanti Township resident.*

- *Food bank Tuesday 9-11am and 1-3pm and fresh produce available on Thursday 1-3pm.*

- *Lunch served Wednesday 11:30-12:30pm.*

- *Dinner Monday & Thursday 5-6pm.*

Ann Arbor Office

100 Arbana, Ann Arbor MI 48103

1.734.668.8353

Washtenaw County, State and Federal Directory of Emergency and Community Resources

- Must be an Ann Arbor resident.
- Food bank Thursday 10-11:15 am and 1-2:15pm.

SOS Community Services

1.734.961.1999

The food pantry provides a day's allotment of food (three meals) for each person within the household. This service is offered to each consumer up to four times per year, plus one holiday. Tuesdays from 10am-6:30pm.

114 N. River Street, Ypsilanti, MI 48197

St. Andrews Episcopal Church

1.734.663.0518

For years a free breakfast has been served at St. Andrew's, 365 days a year. The Breakfast at St. Andrew's is a non-profit organization, the only program in the Ann Arbor community serving a meal without charge, every day, at the same time and place: 7:30-8:30am, 7 days a week

306 N. Division, Ann Arbor, MI 48104

Ypsilanti Meals on Wheels

1.734.487.9669

Hot meals delivered to homes of homebound acute or chronically ill or disabled people. Fees are sliding scale.

1110 W. Cross, Ypsilanti, MI 48197

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Immigrant Services (Translation & Legal)

Jewish Family Services Of Washtenaw County

1.734.769.0209

The Resettlement Program at Jewish Family Services assists refugees and their families with critical social services needed to ease their transition into a new way of living. With our help, individuals become self-sufficient and are able to create a stable living environment in the Ann Arbor area. Dedicated bi-lingual and bi-cultural professionals fulfill our mission by promoting and delivering individually focused social and vocational services through a variety of programs.

- 2245 S. State St., Ste 200, Ann Arbor, MI 48104
- Contact: Andre Yastchauko, Immigration Services Director, Andre@jfsannarbor.org
- Languages: English, Russian, Farsi (Arabic/Kurdish as needed)
- Drop-in ESL classes (\$5/month materials fee), Refugee Resettlement services, Immigration services and referrals, mainly for processing. No immigration court representation. Sliding scale for low-income individuals in need of immigration services.

Legal Services Of South Central Michigan Family Law Project

1.734.998.9454

Assists with VAWA immigration petitions or other immigration benefits for family law clients. Advice and representation in family law cases including protection orders, divorce, custody. Public benefits and housing for survivors of domestic violence. No fees.

- PO Box 8294 Ann Arbor, MI 48107
- www.lsscm.org
- Contact: Rebecca Shiemke, rshiemke@lsscm.org
- Languages: Interpreters can be arranged as needed

Michigan Poverty Law Program

1.734.998.6100

Assists local legal aid advocates through task force meetings, legal development publications, training, case consultation, co-counseling, or referrals. Does not represent individual clients.

- 220 E. Huron St. Suite 600A, Ann Arbor, MI 48104
- www.mplp.org
- Contact: Lorry Brown, Managing Attorney, lorryb@lsscm.org
- Languages: Spanish speakers on staff, interpreters can be arranged

National Employment Law Project

1.734.369.5616

No direct services to individuals. Assists with immigrant worker issues, policy issues, employment, language access, driver license, workers compensation, unemployment. No Fees.

- 900 Victors Way Suite 350 Ann Arbor, MI 48108
- www.nelp.org
- Contact: Regional Representative, Rick McHugh, rmchugh@nelp.org

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Washtenaw Interfaith Coalition For Immigrant Rights

1.734.355.2707

The Washtenaw Interfaith Coalition is an organization of morally conscious people who are members of numerous community groups and faith-based organizations. Prepared to respond to immigrant rights issues in the community as they arise, including immigration raids, detentions, discrimination and civil rights violations.

- www.wicir.com
- Contact: Laura Sanders, createcoun@comcast.net
- Contact: Margaret Harner, msharner@comcast.net

Ann Arbor Area Language Translation Services

AA Translations	1.734.665.7295	Any language
Access International Language Institute	1.734.994.1456	Any language
Babel Latina Inc. Language Services	1.734.995.0373	Any language
Comisal, LLC	1.734.971.0805	Spanish
Forefront Corporation	1.248.705.2605	Dutch, French, German
Lingua Science	1.734.930.1553	Japanese
Olas Translations	1.734.213.5396	Spanish
Ole Servicios Latinoamericanos Translation	1.734.528.1212	Arabic, French, Italian, Portuguese, Spanish, Swahili, Turkish
Servicios Diversos, LLC	1.734.973.9824	French, German, Italian, Portuguese, Russian, Spanish, Thai
University Translators Services LLC	1.734.665.7295	Any language
Washtenaw Community College	1.734.973.3300	French, German, Spanish

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Legal Aid

ACLU of Michigan

1.313.578.6800

Free legal assistance or referrals concerning civil rights issues.

966 Woodward Ave., Detroit, MI 48201

<http://www.aclumich.org/>

Ann Arbor Mediation Center

1.734.663.1239

Alternative to the often adversarial approach of a courtroom. Specializes in divorce and custody mediation but other services may be available. This may provide cheaper, alternative means to end disputes. Please call for details.

330 East Liberty Suite 3A, Ann Arbor, MI 48104

<http://aamediationcenter.com/index.html>

Dispute Resolution Center

1.734.794.2125

Non-profit, volunteer-based community organization, partly funded by the Michigan State Court Administrative Office (SCAO). They are one of twenty-five SCAO-funded centers in Michigan that offer low cost mediation services as an alternative to court. They help individuals, businesses and organizations in Washtenaw County peacefully resolve conflicts in such areas as:

Landlord/Tenant disputes, Neighbor/Neighbor disputes, Family disputes, Work Place disputes, Consumer/Business & Business/Business disputes, and School Issues.

4101 Washtenaw, Suite 1105, P.O. Box 8645, Ann Arbor, MI 48107

<http://www.thedisputeresolutioncenter.org/>

Elder Law of Michigan

1.866.400.9164

Telephone consultation and legal advice for seniors. Examples of the problems on which advice will be provided include consumer problems, social security/SSI problems, medical bills, Medicare and Medicaid questions, real estate matters, wills and probate questions, family matters, automobile problems, and personal injuries.

3815 West St. Joseph, Ste C200, Lansing, MI 48917

<http://www.elderslaw.org/>

info@elderlawofmi.org

Lawyer Referral Service

1.800.968.0738

Call between the hours of 9:00 a.m. and 5:00 p.m., Monday through Friday, to speak with a lawyer referral representative.

<http://www.michbar.org/programs/lawyerreferral.cfm>

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Legal Services of South Central Michigan

1.734.665.6181

LSSCM provides free civil legal assistance to low income persons with emphasis on homelessness prevention, domestic violence prevention, assisting in accessing health care, food, and needs-based income programs.

420 North Fourth Avenue, Ann Arbor, Michigan 48104

<http://www.lsscm.org/>

Michigan Legal Aid

Statewide guide to free legal services for low income persons in civil (non-criminal) cases.

<http://michiganlegalaids.org/>

Washtenaw County Office of Public Defender

1.734.222.6970

110 N. Fourth Avenue, Ann Arbor, MI 48104

http://www.ewashtenaw.org/government/departments/public_defender/

SAFE House

1.734.995.5444

Provides free services for any person victimized in an intimate relationship who lives or works in Washtenaw County, Michigan.

4100 Clark Rd., Ann Arbor, MI 48105

<http://www.safehousecenter.org/find-help-support/legal-advocacy-services/>

Student Advocacy Center of Michigan

1.734.482.0489

Assists the families of public school children, K-12, who are eligible for regular and special education services to resolve school-related problems and offers non-legal advocacy. No fee.

1921 W. Michigan Avenue, Ypsilanti, Michigan 48197

<http://www.studentadvocacycenter.org/>

Veteran Affairs

1.734.973.4540

Legal services provided to veterans.

2155 Hogback Rd., P.O. Box 8645, Ann Arbor, MI 48107

http://www.ewashtenaw.org/government/departments/veteran_services

Washtenaw Association for Community Advocacy

1.734.662.1256

An advocacy organization to improve the lives of persons with developmental disabilities, as well as persons with other mental or physical disabilities. Free services for those who qualify.

1100 North Main, Suite 205, Ann Arbor, Michigan 48104

<http://www.washtenawaca.org/>

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Washtenaw County Bar Association

1.734.994.4912

The Washtenaw County Bar Association operates a Lawyer Referral and Information Service (LRIS) as a service to the community. The LRIS maintains a list of attorneys by their particular areas of practice who are willing to consult for 30 minutes with a person who needs legal advice. There is a charge of \$30 for a referral, and payment is due at the time of the referral. Payment goes toward the cost of administering the program. Participating lawyers make no further charge for the initial half hour consultation.

101 E. Huron, 1st Floor, Ann Arbor, MI 48104

<http://www.washbar.org/>

Mental Health

Milan Christian Counseling, Beth Peterson, LPC

1.734.439.3100

Milan Christian Counseling provides counseling services to individuals, couples, children, teens and families. We offer a variety of counseling approaches, including cognitive behavioral therapies, grief and loss, treatment for anxiety and depression, therapy for healing from past abuses and traumas, and relational issues. Treatment is based on the unique needs of each client. Christian integration is offered for those whose desire.

Email: beth@milanchristiancounseling.com

Web: www.milanchristiancounseling.com

18 W. Main St., Suite B, Milan, MI 48160

Washtenaw County Community Mental Health

1.734.544.3050

- Adult Mental Health
- Developmental Disabilities
- Youth and Family Services
- Project Outreach – mental health screenings at Washtenaw County Jail
- OBRA – Nursing home screenings and treatment
- Huron Valley Child Guidance Clinic

1.734.971.9605

Family Crisis Center of Washtenaw

1.734.660.7059 or 1.734.255.8082

Empowering individuals and families experiencing a life crisis. Increasing community awareness and responsiveness through prevention, education, outreach and advocacy.

- 2385 S. Huron Pkwy. Ste. 2N, Ann Arbor, MI 48104

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Veterans Mental Health Clinic

1.734.845.3471 x53471

The mental health program provides consultation, evaluation, and treatment for a variety of issues that can impact emotional well-being.

- VA Ann Arbor Healthcare System
Mental Health Clinic
7th Floor, Room B707
2215 Fuller Rd, Ann Arbor, MI 48105

Public Transportation

Ann Arbor Area Transportation Authority

1.734.973.6500

TheRide operates public transportation services in the greater Ann Arbor-Ypsilanti area. In addition to fixed route buses, TheRide offers many other services such as door-to-door accessible service, vanpools, express routes, ride-sharing connection services and more.

<http://www.theride.org/>

People's Express

1.877.214.6073

People's Express (PEX) is a low cost public transportation service for select townships and cities in Washtenaw County and the surrounding area, and can transfer riders to a number of bus stops on the AAATA bus route. We are the driving force that enables low-income, disabled, and senior citizens to become more independent and an active part of their community. Most of our buses and vans are lift-equipped and they all meet ADA requirements.

<http://peoplesexpressmi.com/>

MichiVan

1.800.VAN.RIDE

MichiVan supplies fully insured passenger vans to commuter groups. Under this program:

- 7 to 15 commuters share a van along an established route.
- Riders pay a monthly fee as low as \$94.34 per month based on their one way mileage commute and the size of the van.
- MichiVan operators provide the vehicle and picks up the tab on maintenance, insurance, titling, licensing and repairs.
- One person volunteers to be the primary driver of the van and rides FREE.
- A vanpool group usually meets at a centralized location, such as a shopping mall, grocery store or carpool lot.
- A free emergency ride home service for unexpected occurrences such as overtime, a family emergency or illness or injury in the work place.

http://www.michigan.gov/mdot/0,1607,7-151-9615_11228-166587--,00.html

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Shelters

Housing Access for Washtenaw County (HAWC)

1.734.961.1999

All requests for assistance with any housing issue in Washtenaw County are to call the HAWC intake number. HAWC workers will provide referrals to shelters and other specialized housing services; provide assistance with eviction prevention; security deposits; housing locator service; all housing-related needs.

Shelters listed here have programs for special populations. Services available for shelter residents and non-residents.

Robert J. Delonis Center (Shelter Association of Washtenaw County)

1.734.662.2829

312 W. Huron St., Ann Arbor

Services for homeless adults (18yrs and over).

Support services (call for appointment):

- Mon: DHS Representative
- Tues: Housing Coordinator
- Thurs: Attorney
- Support groups: Sat: AA meeting 7:30pm - 9pm
- Sun: Fathers in Recovery 9:30am - 10am
- Sun: Narcotics Anonymous 7:30pm - 8:30pm

Services for non-residents

- Mon - Fri Laundry 1pm - 4pm (intake required):
- Mon - Fri Showers 5pm - 7:30pm

Ozone House

24 Hour Crisis Line 1.734.662.2222

Free emergency services and programs for homeless and at-risk youth at both locations.

- individual and family counseling (ages 10 - 20)
- transitional housing case management (ages 17 - 20)
- Free hot meals Mon - Fri 4pm - 5:30pm
- 1705 Washtenaw, Ann Arbor - 1.734.662.2265
- 102 N. Hamilton, Ypsilanti - 1.734.485.2222

Safehouse

1.734.995.5444

Shelter and services for victims of domestic violence and sexual assault, counseling and group therapy.

4100 Clark Rd., Ann Arbor

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Veterans Support

Washtenaw County Department of Veterans Affairs (DVA)

1.734.973.4540

The Washtenaw County DVA can help veterans, their survivors and dependents, file claims for benefits from Federal, State of Michigan, and local governments that may result with Disability Compensation, Pension, Funeral and Burial Reimbursements, Financial Assistance, Housing, Utilities, Medical, Transportation, Food, Education, Insurance, and Home Loan Guarantees.

2155 Hogback Rd, Ann Arbor, MI 48107

http://www.ewashtenaw.org/government/departments/veteran_services

Veteran Resources

An exhaustive and comprehensive list of resources for Veterans in Michigan. -

<http://julieslist.homestead.com/veteranresources.html>

VA Ann Arbor Healthcare System

1.800.361.8387

Honor America's Veterans by providing exceptional healthcare that improves their health and well-being.

2215 Fuller Rd, Ann Arbor, MI 48105

1.734.769.7100

<https://www.annarbor.va.gov/index.asp>

Additional Community Resources

Michigan United Way - Community Resources & Referrals

2-1-1

Michigan Department of Health and Human Services (MDHHS)

- General Information 1.517.373.3740
- MiChild-Health insurance for otherwise uninsured Michigan kids 1.888.988.6300
- Cash, Food, Medical, or Home & Burial Assistance 1.855.ASK.MICH
- Child Support 1.866.540.0008
- Children's Special Health Care Services 1.800.359.3722

Washtenaw County, State and Federal Directory of Emergency and Community Resources

Compiled by Ken Franklin
 Congregation Zera Avraham
 Ann Arbor, Michigan
 www.czaa2.org

Information deemed reliable but not guaranteed. To report additions, changes, and any necessary deletions from this resource directory, please email czaa2@gmail.org and it will be forwarded to me. Thank you.

May the Merciful One shine down upon you,
May He be gracious unto you,
And may He bless you with Shalom.

Medical Care (mom and baby)

I need a pregnancy test

Arborvitae- ArborWoman

625 E. Liberty St., Suite 10 (lower level), Ann Arbor

Offers pregnancy testing, pregnancy counseling, and ultrasounds

Planned Parenthood

3100 Professional Dr, Ann Arbor

(734) 973-0710

Offers pap smears, birth control info and supplies, pregnancy testing and counseling, prenatal services and education

Washtenaw County Public Health Dept.

555 Towner, Ypsilanti

Free pregnancy testing, STI testing and treatment, immunization services, WIC services (food benefits and nutrition counseling).

I need regular medical care for me and the baby

Corner Health Center

47 N. Huron, Ypsilanti

(734) 484-3600

Provides pregnancy tests and prenatal care, ultrasounds, pediatric care, insurance enrollment assistance, counseling and support groups, breastfeeding classes, and nutrition counseling

Briarwood Center for Woman, Children, & Young Adults

400 E Eisenhower Parkway, Building 2, Suite B, Ann Arbor

(734) 232-2600

Offers primary care services, including pediatrics, obstetrics and gynecology, breast feeding clinics, nutrition, and social work

Meijer Grocery Prenatal Vitamin Program

Free prenatal vitamins available at Meijer pharmacies

I need a doula

(what is a doula? A nonmedical person who assists a mother before, during, and/or after childbirth through physical assistance and emotional support)

Southeast Michigan Doula Project

<http://www.midoula.org/>

southeastmidoulas@gmail.com

Free or low cost doula care

Pregnancy Prep and Motherhood Classes

I need help preparing for childbirth

Catholic Social Services

815 Taylor St., Ann Arbor

(734)662-4462

Pregnancy and adoption counseling available, support groups

Arborvitae- ArborWoman

(734) 994-8863

Safe Sleep education: Monthly class (60min.) about Infant Safe Sleep and Shaken Baby Syndrome Awareness & Prevention

St. Joseph Mercy Hospital

Register at : www.stjoesannarbor.org/family-birth-center-classes-tours
(734)712-6357

Childbirth Education Class - preparation classes for expectant mothers and their labor support coach.

Infant care class- Class for expectant parents to learn about basic newborn care.

Maternal Infant Health Program

(734) 544-2984

A free program for pregnant women on Medicaid. It provides help in getting food and infant supplies, such as diapers; transportation to medical appointments; nutrition counseling; education about breastfeeding; help enrolling in childbirth education classes; parenting groups; well child visits & immunizations.

La Leche League

<http://www.lllaa.org/home>

Mother-to-mother support groups for breast-feeding mothers. Day and evening group times listed on website.

Corner Health Center

(734) 484-3600

Offers breastfeeding classes, support groups

Briarwood Center for Woman, Children, & Young Adults

Offers breastfeeding classes

St. Joseph Mercy Hospital

Register at : www.stjoesannarbor.org/family-birth-center-classes-tours
(734)712-6357

Breastfeeding club – Free, monthly meeting for pregnant or breastfeeding moms and their babies.

Breastfeeding Preparation Class- Instructs expectant mothers and their partners on breastfeeding techniques. Partners are encouraged to attend.

Maternal Infant Health Program

(734) 544-2984

A free program for pregnant women on Medicaid.

Teen Moms Support Groups

www.dailystrength.org/c/Pregnancy-teens/support-group

www.mdjunction.com/teen-pregnancy

Briarwood Center for Woman, Children, & Young Adults

Mindful Moms Group Free mommy group where you can make friends with other moms and moms-to-be and build skills at the same time. Register by emailing: lfattori@umich.edu.

Vineyard Church Single Moms Ministry

(734)477-9135

Free monthly dinner with childcare provided. Holiday assistance available.

Postpartum Depression Group

(734) 418-2683 www.ppd-annarbor.com

Free drop-in care on 1st and 3rd Mondays 10:30am-12pm for mothers experiencing post-partum depression.

St. Joseph Mercy Hospital

Register at : www.stjoesannarbor.org/family-birth-center-classes-tours

Mommy & Me - Free, 'drop-in' monthly meeting for new mothers and their babies on the first Wednesday of every Month (except January & July) from 10-11:30 a.m. at the Women's Health Center.

I need help with breastfeeding

I need social interaction with other moms

I need helping with parenting

Washtenaw Success by 6

1819 S. Wagner Rd, Ann Arbor
(734) 994-8100 Ext. 2178

Provides parent resources on child development, preschool, child care, health insurance, and parenting classes.

WISD: Parent Support Program

(734)994-8100

Parenting classes of children ages 0-6 are held on the first Friday of the month at 12 pm.

Catholic Social Services

(734)662-4462

Pregnancy and adoption counseling, food assistance, crisis intervention, family therapy, domestic and child abuse intervention, emergency food program.

CHILD CARE & CHILD EDUCATION

I need affordable childcare

Child Care Network Washtenaw Regional

3941 Research Park Dr., Suite C
Ann Arbor, MI 48108

(734) 975-1840 | www.childcarenetwork.org

Childcare referrals to licensed childcare sites; helps low-income families with the cost of child care.

Head Start | Great Start Readiness Program (GSRP)

(855)644-7735 | <https://michiganpreschool.org/>

Preschool program for low-income families. GSRP only for families that fall below certain income levels.

First Steps Ann Arbor Preschool & Family Center

2775 Boardwalk Dr., Ann Arbor

(734)994-4949 | www.aaps.k12.mi.us/firststeps.home/home

Classes offered for children and caregivers at the Family Center location, Eberwhite Elementary School, and Logan Elementary School. Cost ranges from \$0 to \$145 for the 13 week fall term.

Washtenaw ISD

(734) 994-8100

Children are selected for the preschool programs based on family income and child's age. If your child does not qualify for the FREE Head Start or GSRP programs, there are fee-based programs available.

BABY ITEMS

I need baby clothes, sleeping items, and toys

Once Upon a Child

4559 Washtenaw Ave. , Ann Arbor
(734) 971-6822

Sells gently used kids clothes and toys

Arborvitae- ArborWoman

625 E. Liberty St., Suite 10 (lower level), Ann Arbor
(734) 994-8863

CribCare: Pack 'n play, mattress, fitted sheets and safe sleep sack

Corner Health Center

47 N. Huron
Ypsilanti, MI 48197
(734) 484-3600

When you come to the Corner for appointments, you earn points that you can use @ the Corner Store to buy things, including baby clothes & diapers

I need breastfeeding supplies, formula, diapers, wipes, etc...

Arborvitae- ArborWoman

(734) 994-8863

BabyCare: Layettes filled with basic infant necessities (formula, diapers, clothes, wipes, bibs, etc.)

Hope Clinic

518 Harriet Street, Ypsilanti

(734)484-2989

Provide baby formula, diapers, and wipes. (Thursday 2pm -4pm, once every 2 weeks). Care & Share Closet with basic necessities. (Fri 2pm-4pm, once every 30 days). Free laundry services.

I need a car seats and/ or booster seat

University of Michigan Buckle Up Program

(734)763-2251

- Free car seat or booster seat
- Proof of income or Medicaid required

LEGAL RESOURCES

I need legal resources for Family Law –

domestic violence prevention and maintaining stable homes

Legal Services of South Central Michigan

420 N. Fourth Ave., Ann Arbor
(734)665-6181

- Helping persons in immediate peril of injury due to domestic violence or cases meant to stabilize living environments for children.
- Securing Personal Protection Orders, divorce and custody cases for domestic violence survivors, custody actions when children are at risk, cases preventing the transfer of custody from an established custodial environment

I need to obtaining a birth certificate

Instructions will be provided at time of birth from hospital

If need a replacement copy of birth certificate, go to:

- <https://www.vitalchek.com/>
- http://www.michigan.gov/documents/birthapp_6360_7.PDF

I need help with Child Support

- **Starting a Case:** http://www.michigan.gov/dhs/0,4562,7-124-5528_61204_41277---,00.html
- **Locating Parents:** http://www.michigan.gov/dhs/0,4562,7-124-5528_61204_6741---,00.html